

BORDESLEY VILLAGE PRIMARY SCHOOL

Cromwell Learning Community Multi Academy Trust

Senior Executive Leader:

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22nd June 2026

Dear Parent/Carers,

Update Regarding Recent Food Hygiene Rating

Just a few weeks ago we were able to share the Ofsted report and celebrate our achievement of a 'strong standard' across all areas of the inspection. Gov UK states that this judgement 'marks out excellent, consistent work that is making a real difference for children and learners.

Today, however, there is a need to share information regarding a recent inspection of the school kitchen and its subsequent food hygiene rating of 1 - Major improvement necessary. As a school we take the health, safety, and nutrition of our children very seriously, and the Senior Leadership Team were bitterly disappointed to be notified of this rating. Given that we outsource our lunchtime provision we immediately launched a thorough investigation with MiQuills and their operation of the kitchen / school meals service.

While hygiene and structural elements scored well during the inspection, the concerns revolved around the catering staff's 'confidence in management', which has resulted in allergen re-training and an update of identified food standard procedures. Having been contacted by a local reporter from BirminghamLive, MiQuills responded to the grading with the following statement:

We have fully completed immediate corrective actions to address the points raised in the recent inspection. The Environmental Health Officer is scheduled to return to conduct a review, after which a formal application for a rating regrade will be submitted.



As per a previous newsletter, the school has though, undertaken a tendering process for the provision of our school's meals in the new academic year. With the support of children, Trustees and Senior Leaders, the contract was awarded to a new provider and **Educaterers** will be taking responsibility for the kitchen and our school meals with effect from September 2026. On being awarded the new contract they will need to register the school as a new business, which will initiate a further inspection and food hygiene grading.

With 60 years' experience, Educaterers' staff are fully trained in preparing and cooking vegan and vegetarian dishes, Halal (HMC and HFA), and Kosher meals as well as a full range of allergen compliant menus. In relation to allergens, all Educaterers' staff will be alerted to a child wearing a purple wristband for lunch and will check the meal being served against the specific child's details held securely in the school's purple folder. For more complex requirements, Educaterers will also develop specific plans in partnership with parents, carers, and the child's hospital dietician.

Our new providers will be on the school playground on Wednesday 15th July to introduce themselves and their menu, with sample foods available for parents and their children.

While the grading is far from acceptable for all stakeholders, we aim to keep you informed of all subsequent actions, including the outcome of the Environmental Health Officer's visit, and would like to thank you for your continued support and understanding as we work to address this matter.

Yours sincerely,

Rubina Darr

R. Darr (Mrs)

Senior Executive Leader



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